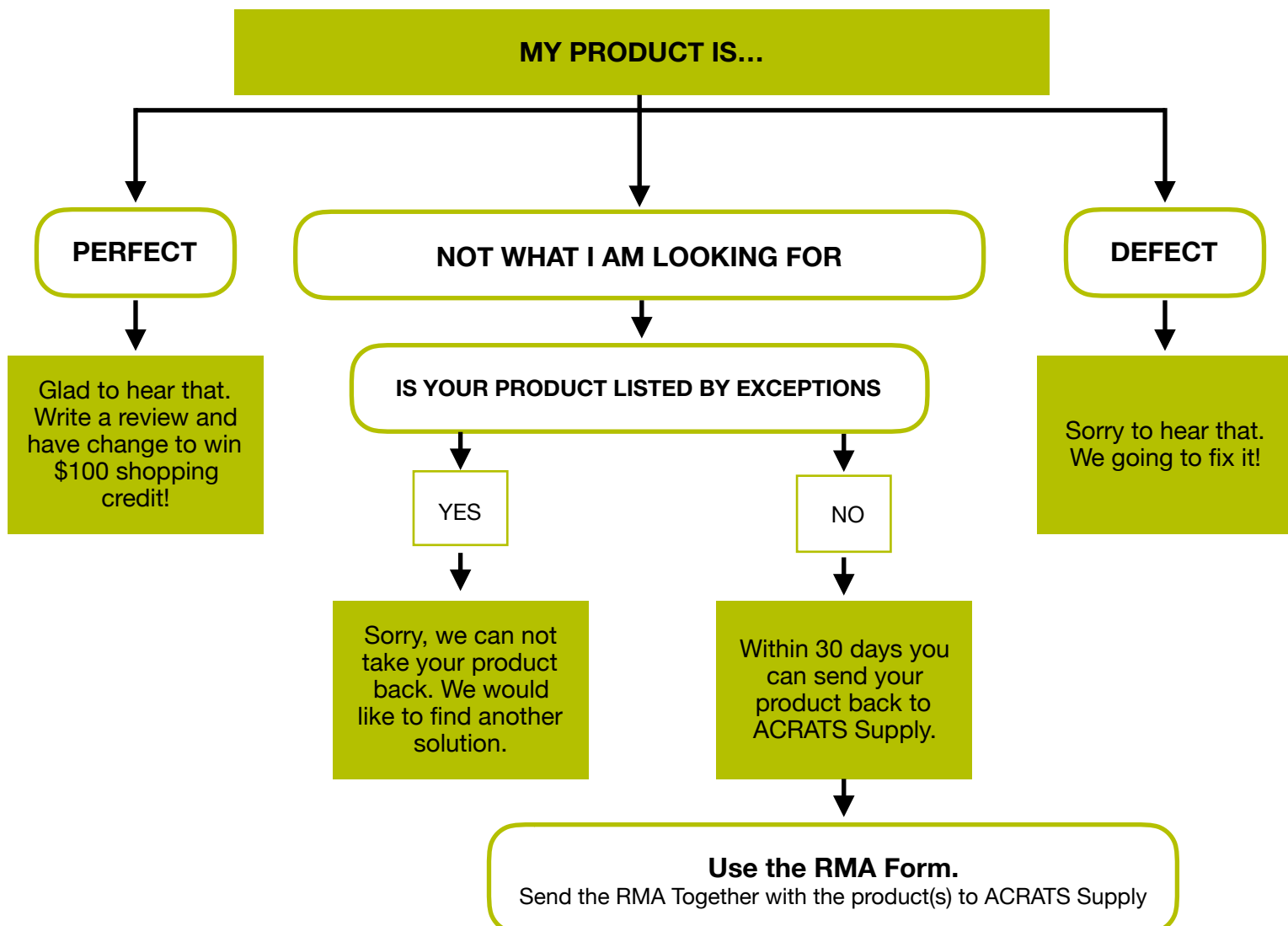




RETURN POLICY

Returning Products

To ensure the best possible online shopping experience our customers should be satisfied with the services and products we provide. If you are not completely satisfied with your purchase, you can return it to ACRATS Supply for a full refund within 30 days of your order being shipped. For returns to be processed you must fill out the RMA (Return Merchandise Authorization) form below. Please be sure the read and review ACRATS Return Policy.



RETURN POLICY

Instructions

Step 1: Fill out the RMA form in Block-letters.. Once the authorization is approved we will issue you an RMA number.

Step 2: Write the RMA number on the outside of the shipping box.

Step 3: Pack up the product(s) to be returned in their original packaging. No original packaging = no refund.

Step 4: Drop off the package at the nearest carrier location.



RMA Request Form

| | |
|--|--|
| Full name on order | |
| Order Number | |
| Email Address | |
| Shipping Zip Code | |
| Reason for RMA Request Detailed Description: <ul style="list-style-type: none">• Better Priced• Damaged Product• Missing Parts• Not as Advertised• Incorrect Documentation | |
| Conditions of the products you wish to return | |
| Do you have all of the original manufacturer paperwork and packaging that came with your item? | <div>Yes (circle applicable answer) No</div> |

Terms - Please check the following if you agree to our terms:

I have read and understand ACRATS Return Policy acknowledge that purchases not returned according to the aforementioned parameters cannot be returned I understand that any returns shipped without an RMA number on the outside of the box will be refused outright

| |
|-----|
| Yes |
| |

| |
|----|
| No |
| |

| |
|-----------|
| SIGNATURE |
| |